

Fees		
Charges	Corporate Card	Purchase Card
Joining Fee (One time)	Waived	Waived
Annual Fee	₹999	₹999
Extended Credit		
Interest Free Credit Period	20 - 50 days	15 - 45 Days
Late Payment Charges	Up to 3% of Total Outstanding p.m. (36% p.a.)	Up to 3% of Total Outstanding p.m. (36% p.a.)
Total Amount Payable	Total Outstanding Dues	Total Outstanding Dues
Cash Advance (if applicable)		
Cash Advance limit	Variable	Not Applicable
Free Credit Period	NIL	Not Applicable
Finance charges	Up to 3.35% p.m. (40.2% p.a.) from the date of withdrawal	Not Applicable
Cash Advance (if applicable)		
Domestic ATM's	Up to 2.5% of withdrawal amount or ₹300/- (Whichever is Higher) per transaction	Not Applicable
International ATM's	Up to 3% of withdrawal amount or ₹300/- (Whichever is Higher) per transaction	Not Applicable
Other Charges & Fees (if applicable)		
Cheque Bounce	₹250	₹250
Charge slip Retrieval	₹300 / chargeslip requested	₹300 / chargeslip requested
Emergency Card Replacement	Waived	Waived
Overlimit	2.5% of Overlimit Amount / ₹500 (Whichever is Higher)	2.5% of Overlimit Amount / ₹500 (Whichever is Higher)
Foreign Currency Transaction	Up to 3.5%	Up to 3.5%
Fee on DCC	1%	1%
Balance Enquiry at Non IndusInd Bank ATMs	₹25	₹25
Priority Pass lounge usage	\$27 per person per visit	Not Applicable
Processing Fee	Up to 1% of sanctioned limit	Up to 1% of sanctioned limit
Duplicate Physical Statement Charges	₹100 per statement (Beyond 3 months)	₹100 per statement (Beyond 3 months)
Cash Payment At Branch	₹100	₹100
GST	18% (applicable on all fees, interest and other charges)	18% (applicable on all fees, interest and other charges)
Surcharge		
Fuel Surcharge Waiver	1% (subject to min. ₹10) waived for txns between ₹500 - ₹ 10,000 on fuel surcharge	Not Applicable

## **Contact Channels**

The Cardholder can contact the Bank through any of the following communication channels for any enquiries/ redressal/ termination of card/ card blocking:

- 1. 24-Hour Phone Banking Number: 1860 267 7777
- 2. By sending SMS BLOCK < last 4 digits of Credit Card number> to 5676757
- ${\it 3. Email: corporate.cards@indusind.com}\\$
- 4. By writing to the Bank's Credit Card Unit at: Indusind Bank Ltd (Credit Cards Division), PO Box 9421, Chakala, MIDC, Andheri (E), Mumbai 400 093
- 5. For unresolved grievances, please write to: Head Card Services, Indusind Bank Ltd (Credit Cards Division), PO Box 9421, Chakala, MIDC, Andheri (East), Mumbai 400 093 or email: head.cardservices@indusind.com
- 6. In case you do not receive a response from Head Card Services within 7 days, you may write to: Mr. Rakesh Ranjan, Executive Vice President & Principal Nodal Officer, Indusind Bank Ltd. PNA House, 2<sup>nd</sup> Floor, Plot No. 57, Near Datamatics 701, Street No 17, Andheri East, Mumbai 400093. E-mail: nodal.officer@indusind.com. Tel. No.: (022) 68779659
  - Please quote your IndusInd Bank Commercial Card Number in all your correspondence with us.