

WEARABLE DETECTION

Find Your Phone's
NFC Antenna



Indus

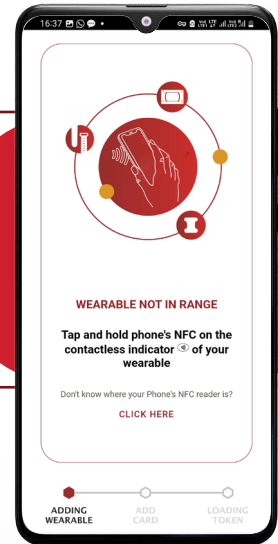


WEAR

Any Card, One Wearable

UNABLE TO DETECT YOUR WEARABLE DEVICE ON THE INDUS PAYWEAR APP?

If you see the following error about your wearable NOT being in range, it may be due to the NFC (Near Field Communication) antenna being obstructed or not properly aligned.



Follow these steps to locate the NFC antenna and ensure a successful connection:

Before you begin, remember to turn on NFC in your phone's settings.

1. Check for Obstructions

- Remove any covers or cases from your phone
- Ensure that the back of your phone is clean and free from any materials that could interfere with the NFC signal

2. Locate the NFC Antenna

- The NFC antenna is typically located in the middle or upper-middle area on the back of your Android phone
- Some phones may have an NFC antenna around the camera area or along the edges. Refer to your phone's manual for specific details

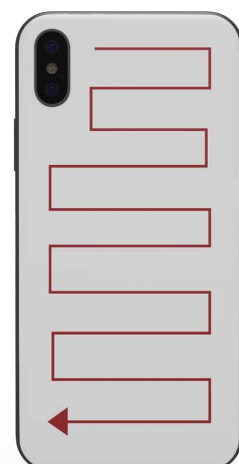


3. Manual Detection Method

- Hover your wearable device slowly over the back of your phone
- Move the wearable across different spots systematically
- Listen for a beep or feel for a vibration, which indicates that you have found the NFC antenna

4. Recommended Hover Pattern

- Start from the top of the phone and slowly move down in a straight line
- If no connection is made, move to the next parallel line about an inch apart and repeat
- Continue this pattern until you cover the entire back area of the phone



STILL HAVING TROUBLE?

If you've followed all the steps and are still unable to detect your wearable, reach out to your device's customer support for further assistance. They may provide additional solutions or service options.

HERE'S A GUIDE ON NFC LOCATION FOR TOP BRANDS

| | |
|---------------------|-----------------------------------|
| Samsung | <u>Click Here</u> |
| Google Pixel | <u>Click Here</u> |
| Huawei | <u>Click Here</u> |
| Sony Xperia | <u>Click Here</u> |