

## **Annexure C**

**Investor Complaints Data** 

## **Data for every month ending**

SN	Received from	Carried forwar d from previou s month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pendin g for less than 3 months	Pendin g for more than 3 months	
1	Directly from Investors	1	1	1	1		1	0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources	0	0	0	0	0		0
5	Grand Total	1	1	1	1		1	0





## • Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April -2023	0	1	0	1
2	May – 2023	1	0	0	1
3	June- 2023	1	2	2	1
4	July – 2023	1	1	1	1
	<b>Grand Total</b>	1	4	3	1

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## • Trend of annual disposal of complaints

SN	Year	Carried forward	Received	Resolved	Pending at the
		from previous	during the	during the	end of the year
		year	year	year	
1	2021-22	0	35	34	1
2	2022-23	1	35	36	0
	<b>Grand Total</b>	1	70	70	0

