

DUO Rewards Program

- IndusInd Bank reserves the right to change the rate of conversion of Reward Points to cash credit or towards any other redemption option at any time without prior notice. However, this change will be restricted to incremental points and there will be no impact on already converted Reward Points.
- IndusInd Bank does not underwrite or warrant the services against which the reward points are redeemed and shall not have any liability for any loss, damage, defect, deficiency, delay or imperfection in such services or for any loss or damage that may be suffered, or for any personal injury to a IndusInd Bank Credit Cardholder ("Cardholders") directly or indirectly by use or non-use of the services provided by the airline or any other service provider. Any disputes regarding delivery, service, quality or performance of products/services under the offer must be addressed in writing by the Cardholder directly to the airline or the service provider.
- Maximum reward points allowed for cash redemption is 2,500 per calendar month.(Effective 1st September 2024).
- Terms and Conditions of the respective service providers will apply.