

IndusInd Bank

URGENT NOTICE

Change in Branch Timings: March 23rd, 2020 to April 14th, 2020

Dear Customer,

We at IndusInd Bank, are closely monitoring the COVID -19 situation and as part of our continuing endeavour towards the safety of our customers and staff, we are committed to taking the necessary precautionary measures.

As part of these initiatives, the branch business timings have been modified as under:

- **Monday to Saturday: 10 am to 2 pm – subject to local guidelines**
(2nd, 4th Saturday & all Sundays off)
- **Period: March 23rd, 2020 till April 14th, 2020**

The Bank shall continue providing essential services such as:

- Cash Withdrawals and Deposits
- Clearing of Cheques
- Remittances
- Government Transactions

We request all our customers to please bear with us as all other non - essential services will be suspended during the defined period.

It is also advisable that physical handling of cash be avoided as much as possible. Please use our digital channels for your banking requirements.

Our Retail Banking Customers can fulfil their Banking requirements through:

- **IndusNet:** Best-in-class Net Banking Service
- **IndusMobile:** State-of-the-art Mobile Banking App
- **IndusAssist:** Our Virtual Assistant on chat, that brings you the convenience of Conversational Banking
- WhatsApp: Bank on the go with **Banking on WhatsApp**. Give a missed call at 874 490 0400
- **24 X 7 Email Assistance:** Please write to us at reachus@indusind.com
(General Banking) / premium.care@indusind.com (Credit Cards) for all your queries

We thank you for your co-operation and regret any inconvenience caused in these testing times and assure you of our best efforts in meeting all your banking requirements.

STAY SAFE. BANK SMART.

Team IndusInd Bank

